



Neighbors by Ring
Memorandum of Understanding

This memorandum of understanding ("MOU") is entered into this 20th day of March, 2019 by and between Ring LLC ("Ring") and the City of Elgin, an Illinois municipal corporation, (collectively the "parties") and will provide the Elgin Police Department ("Agency") access to the Neighbors Portal to communicate with users of the Neighbors app ("Ring Neighbors") and encourage community engagement as we work together to make Elgin ("City") neighborhoods safer.

- Neighbors by Ring app ("Neighbors App") is a digital neighborhood watch that both law enforcement and the public may access free of charge by downloading the Neighbors App (iOS and Android).
- The Neighbors App allows users to share and comment on real time crime and safety events in their neighborhood.
- As part of the program, Agency may:
 - Utilize the critical crime and safety events that are posted in the Neighbors App by Ring Neighbors to assist in law enforcement operations and investigations; and
 - Post information relating to critical incidents and other incidents in the app to keep Ring Neighbors informed regarding issues in their neighborhoods.

With an understanding that a robust, active and engaged user community is essential to the immediate, sustained and ongoing success of the program, the parties agree to the following responsibilities:

Ring

- Make the Neighbors App available to City residents free of charge.
- Make the Neighbors Portal available to Agency free of charge, including ongoing support and training for Agency employees.

Agency

- Maintain appropriate access controls for Agency personnel to use the Neighbors Portal.

Press Release

The parties shall agree to a joint press release to be mutually approved by the parties. Neither party may use the other party's name, logo, or likeness in any advertising or press release without prior written approval of the other party. Notwithstanding the foregoing, Ring shall be permitted to provide in-app alerts to Ring Neighbors announcing Agency's participation in the Neighbors App.

Term

Agency's participation in the program shall commence upon Agency's acceptance of these program terms. Either party may terminate Agency's participation in the program at any time by providing 30 days' written notice to the other party; provided that in the case of material breach of this MOU by either party, the nonbreaching party shall only be required to provide three days' written notice to other party.

Privacy and Terms of Use

Ring will not provide any customer personal information, including video footage, to Agency without the prior consent of the owner or properly issued legal process that complies with federal and state law, as applicable. Agency agrees to use the Neighbors Portal only as expressly authorized by Ring and only in connection with bona fide Agency work. Ring's terms of service and privacy notice, as posted on Ring.com, shall apply to all uses of the Neighbors App and, as applicable, the Neighbors Portal.

No Compensation/Damages

At no point shall either party receive compensation from each other as a result of this program or arising under this MOU. In addition, in no event shall either party be liable to the other party for monetary damages for any reason whatsoever arising from MOU.

No Third Party Beneficiaries

None of the provisions in this MOU are intended by the parties, nor will be deemed, to confer any benefit or enforceable right on any person not a party to this Agreement.

Confidentiality

Unless otherwise required by law, the Parties shall not disclose the terms of this program or any information that is designated as confidential or that, given the nature of the information or the circumstances surrounding its disclosure, reasonably should be considered as confidential.

RJNG LLC

3/19/2019

Date: _____

By: _____

DocuSigned by:

August Cziment

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August Cziment

Name: _____

Director of Operations

Title: _____

Agency

City of Elgin

Date: _____

3/20/2019

By: _____

Zachary McLortue

Name: _____

Zachary McLortue

Title: _____

SERGEANT